

EAST Search History

| Ref # | Hits | Search Query | DBs | Default Operator | Plurals | Time Stamp |
|-------|-------|---|--------------------|------------------|---------|------------------|
| L1 | 81 | ((agent) near5 (guide or script)) near7 ((assist\$ or suggest\$ or guid\$) near5 (call or caller or customer)) | US-PGPUB; USPAT | OR | ON | 2007/05/24 09:52 |
| L2 | 6308 | "IVR" or "VRU" | US-PGPUB; USPAT | OR | ON | 2007/05/24 09:52 |
| L3 | 1 | (measur\$ near3 voice near3 pitch) near6 (customer or client) | US-PGPUB; USPAT | OR | ON | 2007/05/24 09:54 |
| L4 | 0 | (determin\$ near3 voice near3 pitch) near6 (customer or client) | US-PGPUB; USPAT | OR | ON | 2007/05/24 09:55 |
| L5 | 0 | (analyz\$ near3 voice near3 pitch) near6 (customer or client) | US-PGPUB; USPAT | OR | ON | 2007/05/24 09:55 |
| L6 | 0 | (analyz\$ near3 voice near3 pitch) near6 (customer or client or caller) | US-PGPUB; USPAT | OR | ON | 2007/05/24 09:55 |
| L7 | 1 | (determin\$ near3 voice near3 pitch) near6 (customer or client or caller) | US-PGPUB; USPAT | OR | ON | 2007/05/24 10:02 |
| L8 | 32269 | (voice near4 recogn\$) | US-PGPUB; USPAT | OR | ON | 2007/05/24 10:04 |
| L9 | 0 | (stress near4 analyt\$) near5 (voice near3 (client or customer or caller)) | US-PGPUB; USPAT | OR | ON | 2007/05/24 10:05 |
| L10 | 0 | (stress near4 analyt\$) same (voice near3 (client or customer or caller)) | US-PGPUB; USPAT | OR | ON | 2007/05/24 10:06 |
| L11 | 23 | (stress) same (voice near4 (client or customer or caller)) | US-PGPUB; USPAT | OR | ON | 2007/05/24 10:06 |
| L12 | 0 | 1 and 2 and 8 and 11 | US-PGPUB; USPAT | OR | ON | 2007/05/24 10:06 |
| L13 | 37 | 1 and 2 and 8 | US-PGPUB; USPAT | OR | ON | 2007/05/24 10:07 |